

## Terms & Conditions:

All trips and activities of Be Madrid (hereafter referred as the supplier) are organized under the following terms and conditions:

1. The reservations made on our website are valid only after we have received the corresponding payment
2. Consumption of alcoholic beverages on any means of transportation or in the accommodation facilities is prohibited. Violation can cause expulsion of the student from the trip with no reimbursement.
3. Cancellations of the trip by the supplier (Be Madrid) is subject to the legislation dictated in the liability policy N°0040-5035850 of FIATC and surety policy N° 4.102.328
4. Any activity organized by Be Madrid may be cancelled exclusively by the person who contracted the service up to 7 days before the time the activity takes place with full one-time reimbursement. Any posterior claim or any claim realized by another person will be dismissed.
5. The supplier is not responsible for loss or theft in the means of transportation or in the accommodation facilities, nor in any other context, of our activity.
6. Maximum waiting time for participants in the Be Madrid activities (as a courtesy) will be 10 minutes after the stated official departure time. In case exceeding this limit the person arriving late can organize their own transportation and join the group in the destination but neither reimbursement or compensation will be granted for extra expenses caused by violation of this clause.
7. The supplier reserves the right to delay the departure or arrival to/from any and all destinations as well as the check-in time in the accommodations if the circumstances so require.
8. The supplier assumes no responsibility for changes made in the booking of the accommodations when caused by circumstances beyond our control.
9. Any damage caused to the accommodations or means of transportation will be the sole responsibility of the offender and under no circumstances that of the supplier. The supplier reserves the right to identify the offender as the person responsible for said damage.